

HOSTED SERVICES

Instantly connect with your customers anywhere using any device

There are a variety of ways that your customers can interact with your business including social networking, email and phone calls. But many businesses are unable to connect with customers instantly, in the way that many of today's consumers would prefer—text message. With SMS Text Messaging for Hosted Services, your customers can instantly connect with their customers via text message without sharing personal mobile numbers or using personal data.

Adults, ages 25-34, send and receive over **2000** text messages a month.¹

The U.S. sends over **6B** texts every day, or about 180 billion a month.

Hosted Services SMS Text Messaging

SMS Text Messaging for Hosted Services enables users to instantly chat with customers using the desktop and mobile apps, enabling them to provide an exceptional level of service whether they're in the office or on the go. Now more than ever, the service you give your customers is essential to winning their loyalty and return business. With SMS Text Messaging for Hosted Services, you can provide the superior service your customers need, that your competitors can't match.

Text using any device

Send/receive text messages from any desktop or mobile device.

Unlimited text messages

No limit on the amount of SMS messages sent/received.

Seamless integration in chat feature

Manage all SMS and chat messages from one location.

How does Hosted Services SMS Text Messaging deliver on your needs?

Ultimate flexibility

Everything needed within one application to create a flexible, collaborative, mobile office environment supporting all employees, regardless of location.

Service that sets your customers apart

Differentiate yourself from the competition by providing exceptional service without using your personal mobile number or data.

Increased connectivity

Don't miss any important information. Send and receive instant communications to remain fully productive even when you're not in the office.

Why Hosted Services SMS Text Messaging?

Desktop and mobile application support

The ability to send/receive SMS messages on any desktop, iOS or Android device. With this feature, employees can use SMS texting from any location, without using their personal mobile number.

Centralized location to manage all messages

The SMS feature is integrated within Hosted Services' existing chat functionality, so you can easily manage all messages within one screen.

Unlimited SMS applications

No need to worry about SMS Text message limits because sending/receiving Hosted Services text messages is unlimited.*

1. <http://www.businessinsider.com/chart-of-the-day-number-of-texts-sent-2013-3>
2. <https://www.quora.com/How-many-SMS-are-sent-per-day>

*Your Hosted Services provider makes no warranties or guarantees about text usage limits and/or charges imposed by a customer's wireless carrier or the wireless carrier of the recipient of any SMS text messages.